

Skill Desirability (5 high-1 low)

Skills	5	4	3	2	1
We are looking for the right people with a positive attitude and approach to a dynamic and changing work environment.					
Good understanding of networking concepts.					
Understanding of RAID configuration and implementation					
Awareness of virtualisation technologies such as VMWare/HyperV/KVM.					
Microsoft Windows Server 2008/2012/2016 Administration and Configuration.					
Able to troubleshoot Microsoft Office technologies.					
A keen interest in new and emerging technologies					
Able to troubleshoot from own initiative.					
Windows Server experience – Active Directory, MS Exchange technologies					
Red Hat Gluster Storage					
Firewall exposure – IPTables / FirewallID / Watchguard					
Experience building, installing and supporting Linux server(s). Ideally Red Hat/CentOS based distributions					
Excellent customer service skills with working experience					
Experience installing, configuring and supporting Apache/NGiNX, MySQL/PostgreSQL, FTP and Mail Servers					
Exposure to diagnosing various server issues using standard open source tools					
Experience with programming languages such as PHP, Perl, Python, HTML					
Experience of networking technologies such as DNS, DHCP etc					

Responsibilities

To provide technical support, expertise and consultation to clients
Provide direct support to clients from desktop to server level
Helping with server setups, configuration and support
Aiding research and development with new and existing products